Will ride-hailing enhance mobility for older adults?

- **Funding:** Mineta Transportation Institute (Dates active: 2018-2020) (Multi-campus; Inter-disciplinary; International Collaboration)

- **Keywords:** attitudes; gender; home location; older adults; ride-hailing; technology adoption

- **Findings:**
  - Roughly 4 million Californians 55 and older have experienced ride-hailing at least once.
  - Older online adults are currently ride-hailing—and will likely do so in greater numbers in coming years.
  - A diverse group of older online adults ride-hail, although certain subgroups are notably more likely to ride-hail.
  - The majority of older online adults are comfortable with current ride-hailing service features.
  - Older online adults would value new service features such as getting more help with booking and taking ride-hailing trips, accessible vehicles, and new payment options.

Full report available at: [https://transweb.sjsu.edu/research/1815-Ride-hailing-Mobility-Older-Adults-California](https://transweb.sjsu.edu/research/1815-Ride-hailing-Mobility-Older-Adults-California)